

Tim the Computer Wizard Newsletter

July 22, 2013 (Edited)

Being contacted stating your computer needs work

If you are contacted by email or phone by someone stating they are from Microsoft OR ANYONE ELSE because your computer has problems, HANG UP! They take control of your computer and install a fake scanner that show hundreds of problems. They scare the hell out of you and get your charge card info so they can fix it. The average amount charged has been \$350. Then your computer gets real problems that they can't fix. There is no way for anyone to connect you, your email address or phone number to an individual computer. This is a scam!

UPDATE! THEY HAVE A NEW TRICK!

After calling for support one of my customers was contacted and after some time she informed the caller she was done. The caller stated he had installed a Windows password that no computer tech could get past. Then he hung up. As of today, he is correct, as I have not been able to crack it.

DO NOT LET ANYONE TAKE CONTROL OF YOUR COMPUTER UNLESS YOU KNOW THEM PERSONALLY!

FYI: Here are the details of the particular caller. But the call can come from anywhere.

Caller ID: 250-405-2010, from Victoria, British Columbia.

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